

# IMPROVING SECURITY MEASURES ON YOUR PORTAL

## Introducing Two-Factor Authentication



### What is two-factor authentication and why the change?

*Two-factor authentication adds extra security to your account by requiring a second factor, such as a code sent to a mobile device or email. This helps prevent unauthorized access and protects against security breaches.*

*Your data security is our top priority, and we utilize robust data protection measures to safeguard your information.*

### Instructions

*The next time you use your portal, you will be prompted to use a second form of authentication.*

You will be prompted to use two-factor authentication when logging into your portal, registering for an account, updating a password, or selecting 'Forgot Password'.

When registering, you will need to enter your cell phone number and an email address where the two-factor authentication code can be sent.

**To continue, you must enable Two-Factor Authentication.**



**What does this mean? This means that a unique code will be required to log in from now on. You can choose to receive this code via email or cell phone.**

**Please select your preferred mode of contact, and you will be sent an authentication code right away. Once received, enter the code as generated on your mobile device or browser.**

### When you can expect to be prompted:



Logging In

Updating a Password

'Forgot Password'

1

**Reduce Risk of Unauthorized Access**

2

**Added Layer of Security = Peace of Mind**

